

Your order, step by step.

Open the shop using the link from your organiser. This guide takes you from choosing your items to confirming your order.

1 Check that you have the right shop

The club or group name appears on the page. Check the order closing date before you start.

2 Choose your items and sizes

Browse the products and designs. Choose the profile, size and quantity, then add the item to your basket.

3 Review, then confirm

Check your basket and enter your contact details. Your order number appears after confirmation.

You can start without entering your details

You can enter your first name, last name and email at the start or when reviewing your order. They are needed to confirm it.

Find the step you need

Choose a product and size >

Review and confirm your basket >

Payment, email and changes >

The right version and size.

Choose a size for every item. No size is selected automatically for you.

1 Choose Men, Women or Children

If you have not chosen a profile, a small panel asks you when you start selecting a product. The available versions and sizes then adapt.

2 Open the details and size guide

Tap the product photo or name to see its details. Read any sizing advice and the indicative guide before making your choice.

Example: SHORT-SLEEVE JERSEY - CLUB TEST

Version

Men

Size

Choose a size

ADD ITEM TO BASKET

3 Select the size and quantity

Choose the colour or design too, if several are available. Then click **Add item to basket**. Selecting a size alone does not add the item.

Need several sizes of the same item?

Use **+ Add another size**, fill it in, then add your selection to the basket. Take a moment to check every line.

Review and confirm your basket.

On a phone, the button at the bottom shows the total and opens your order. On a computer, the summary is on the right.

1 Check every line

Check the products, designs, versions, sizes and quantities. Change a size or quantity, or remove an item if needed.

2 Enter your contact details

Enter your **first name, last name and email address**, plus any other information required by your sale. Check your email carefully: your summary and access links will be sent there.

3 Review the total and terms

Any club contribution appears in the calculation. Check the payment terms and, if your sale offers it, the delivery choice.

Final check: your order summary

[BACK TO ITEMS](#)[CONFIRM MY ORDER](#)

The final click records your order

By confirming, you accept the items, versions, sizes, quantities and terms shown. These garments are personalised, so check your size carefully. For direct payment, the button may take you on to secure payment.

Confirmed. What happens next?

Keep the number shown on the confirmation screen. It will help you find your order again.

1 Find the summary in your email

Check your inbox and junk folder. If the email is missing, do not create a duplicate: give the order number shown to your organiser.

2 Follow your sale's payment instructions

To the club: follow the instructions after confirmation.

Directly to Owlin: complete Stripe payment and check its status when you return.

Volume-discount sale: a reservation is not an immediate charge. Follow your sale's payment-at-closing instructions.

3 Need to change something before closing?

Open **Find or change my order** in the shop. Enter your order number and the same email address. Open the link you receive, then check and save your changes. The available changes also depend on payment status.

After closing: contact your organiser

Online changes are closed. Do not share your private order link: it is personal to you.

Need a hand?

Your club or group organiser is your first contact.

Owlin: contact@owlin.cc.

Online guide: custom.owlin.cc/en/how-to-order